



Technology Services

Network Solutions

- Network setup and management
- Firewall and filter implementation
- Wireless mesh network installation
- Email hosting and management

Computer Acquisition and Maintenance

- Purchase desktops, laptops, mobile devices
- Device and user setup
- Systems management and networking
- Asset inventory management

IP Phone Installation and Training

- Server-based IP phone system software setup
- Phone network installation
- Programming and training

Website Development and Management

- Consultation to determine website needs
- Design, hosting and management of website
- Integration of social media, i.e., Facebook, Twitter, Google.

Database Development

- Consultation to determine database needs
- Design, hosting and development of database
- Migration of data from previous system
- Training on new system

Videoconferencing/Webinar Hosting

- Large audience videoconference hosting with advanced peripheral technology available
- Multipoint connections through bridging service
- Live web-based, world-wide video streaming

Professional Development

- Software and hardware training
- Systems management
- Over 450 online courses through Ed2Go professional learning system

The North Central Ohio Educational Service Center (NCOESC) technology team consists of seven professionals with complementary technology skills that have allowed us to provide a full menu of technology services to schools and educational agencies.

Now, through the North Central Ohio Regional Council of Governments (NCORcog) the NCOESC can extend our technology services to government entities and businesses. The team can provide an onsite assessment of your existing infrastructure, equipment, website, and database management system to work with you to determine your technology needs.

Contact us to see if we can customize a technology solution for you.

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Technology Services

Network Solution Details...

These services are available through a VPN connection or as onsite services:

- Switch management
- Server management
- Active Directory management
- Desktop management
- Anti-virus management
- Backup solutions
- Wireless solutions
- Centralized printing and printer management
- Email setup administration for staff and students
- Email archiving
- DNS management

If your school connects back to NCOESC the below additional services are available:

- WAN connectivity
- Bandwidth monitoring
- Content filtering
- Spam filtering
- Anti-virus at the edge
- Firewall security
- Off-site backup
- Remote connectivity
- Windows update management

Computer Acquisition and Maintenance Details...

- Purchase and configure desktops, laptops, and mobile devices (new and refurbished)
- Maintain and repair/replace equipment as needed
- Software and printer installation
- Create and maintain inventory of computer equipment

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